

# UAE Insurance Giant Chooses Intertec & Commvault for Enterprise-Scale O365 Data Protection

Industry: Insurance  
Size : 1000+ employees  
Region: United Arab Emirates



## Business Problem

*The client faced growing risks of data loss, non-compliance, and operational disruption due to Microsoft 365's limited native backup capabilities, short retention windows, and vulnerability to cyber threats—prompting the need for a more resilient, secure, and compliant data protection solution.*

## How Intertec Helped

Intertec, in partnership with Commvault, collaborated closely with the client's IT and business teams to design and implement Commvault Metallic for Microsoft Office 365. Through stakeholder interviews and requirement workshops, our professional services team:

- Mapped business risks to technical requirements for email, file, and collaboration data protection.
- Implemented automated backups for Exchange, OneDrive, SharePoint, and Teams with granular recovery capabilities.
- Enabled long-term retention policies aligned with regulatory needs.
- Delivered cyber resilience features such as cyber vaulting and intelligent threat detection to counter ransomware.
- Established centralized monitoring for full visibility and control over Office 365 data.

The result: A secure, agile, and compliant data management architecture—built for modern enterprise needs.

## Business Outcomes Delivered

- **Enhanced Data Protection:** Critical data is now protected against accidental deletion, malicious activity, and ransomware threats, with assured recovery.
- **Improved Compliance and Governance:** The client now meets industry-specific data retention and audit requirements, reducing legal and regulatory risks.
- **Operational Efficiency and Continuity:** Fast and reliable data restoration capabilities allow the IT team to minimize downtime and maintain business continuity.
- **Cost Savings and Scalability:** The SaaS model removed the need for large capital investments and enabled agile scalability as business needs evolve.
- **Stronger Cyber Resilience:** With cyber vaulting and intelligent threat detection, the organization is better equipped to respond to security incidents.