

Boosting Business Continuity with 70% Faster Disaster Recovery for a Global Property Developer

Industry: Real Estate & Entertainment

Size : 10000+ employees

Region: United Arab Emirates



Business Problem

The client, a global property developer, faced significant operational disruptions and revenue loss due to frequent IT outages caused by natural disasters. They needed a robust disaster recovery and business continuity solution to minimize downtime, protect data, and restore services quickly.

How Intertec Helped

Intertec worked closely with the client to design and implement a tailored disaster recovery (DR) and business continuity plan (BCP) that would safeguard their global operations against future disruptions. Our solution ensured minimal downtime, enhanced data security, and rapid restoration of services. Key actions included:

- **Customized DR & BCP Strategy:** Developed disaster recovery and business continuity plans specific to the client's diverse operations, considering the global scale and varying regional requirements.
- Deployed cloud-based DR solutions to enable swift system and data restoration, ensuring minimal downtime in the event of an outage.
- **Automated Backups & Encryption:** Implemented automated backup systems with encryption to secure critical data, ensuring that it remained recoverable and protected at all times.
- **Global Incident Response Framework:** Established a coordinated, regionally adaptable incident response framework to improve responsiveness during disaster events and ensure timely resolution across all locations.
- **Testing & Training:** Conducted regular disaster recovery testing and employee training sessions to ensure all teams were prepared to execute the plan smoothly during a crisis.

Business Outcomes Delivered

- **Reduced Downtime:** Achieved a 70% reduction in downtime during disaster recovery scenarios, enabling the client to quickly resume critical operations and minimize operational interruptions.
- **Enhanced Data Security:** Ensured that all sensitive data was securely backed up and easily recoverable, with no data loss during disaster events, protecting the organization's most valuable assets.
- **Business Continuity:** Enabled the client to maintain essential business functions during disruptions, preserving revenue and enhancing the overall customer experience by minimizing service interruptions.
- **Global Coordination:** Improved the client's ability to respond to disasters with a unified approach across multiple regions, enhancing operational resilience and preparedness for future incidents.