

A Leading UAE Retailer Reinforces Microsoft 365 Resilience with Cohesity Data Management

Industry: Retail

Size : 2500+ employees

Region: United Arab Emirates



Business Problem

The client encountered mounting challenges in managing and protecting its growing volume of Office 365 data. From accidental deletions and insider risks to ransomware threats and compliance demands, these gaps exposed critical business information and impacted operational continuity.

How Intertec Helped

Through collaborative workshops and interviews with client's IT operations and business teams, Intertec's Professional Services team aligned data protection needs with advanced capabilities in the Cohesity O365 Backup Solution:

- **Comprehensive Coverage:** Enabled secure, automated backup for Exchange Online, SharePoint, OneDrive, and Teams.
- **Granular Recovery:** Delivered item-level restore for emails, files, or entire mailboxes, reducing downtime and user disruption.
- **Enhanced Retention & E-Discovery:** Implemented legal holds and advanced search to support audits, legal actions, and governance.
- **Advanced Security:** Ensured end-to-end encryption and secure storage to prevent unauthorized access and data leaks.
- **Seamless Integration:** Designed to work alongside existing O365 workflows without operational overhead.

This solution empowered the client to take full control of its Office 365 environment—minimizing risks and meeting compliance with confidence.

Business Outcomes Delivered

- **Reduced Risk of Data Loss:** Continuous, automated backups protect all business-critical collaboration data.
- **Faster Recovery & Business Continuity:** Granular and instant recovery ensures minimal disruption and faster service restoration.
- **Improved Compliance & Governance:** Regulatory demands met with robust retention and legal hold capabilities.
- **Resilience Against Ransomware:** Clean backups allow rapid recovery without paying ransoms or compromising business.
- **Protection of Brand Trust:** Safeguarding data and operations upholds customer confidence and MAF's reputation for reliability.