

Unifying Asset Management for Healthcare

Industry: Public Sector - Healthcare
Size: 500+ employees



Business Problem

Our client grappled with key healthcare asset management hurdles: decentralized lifecycle oversight, limited asset clarity and reliability, disjointed maintenance and contractor handling, and costly, inefficient inventory and purchasing methods. They sought a solution to enhance asset visibility, streamline maintenance, and manage contractors effectively.

How Intertec Helped

Intertec assisted the client in transforming their asset management and operational efficiency by:

- Establishing a centralized platform for holistic management of facility and bio-medical assets.
- Improving asset visibility, traceability, and reliability through data-driven insights.
- Optimizing maintenance operations, reducing downtime, and extending asset lifespan.
- Enabling seamless collaboration with both internal and external contractors for efficient work management.
- Streamlining inventory processes and purchasing, leading to cost effective inventory management.

Business Outcomes Delivered

With integrated EAM implementation, the client witnessed substantial improvements in various aspects of their operations, leading to impressive outcomes:

- Elevated accuracy and transparency of asset data using a centralized, single-source platform.
- Achieved a 20% reduction in work turnaround time through optimized processes, seamless integration, and timely alerts.
- Ensured transparency and accuracy in inventory and resource data by seamlessly integrating with their ERP application.
- Empowered improved decision-making with enhanced analytics and reporting capabilities.